Missouri State Highway Patrol Classification and Compensation Plan Reference Information

EFFECTIVE: 02/01/2025   OCCUPATION: INFORMATION TECHNOLOGY
LAST REVIEW: 02/01/2025   JOB FAMILY: APPLICATIONS DEVELOPMENT AND SUPPORT

CLASSIFICATION:	Associate Applications Developer	Applications Developer	Senior Applications Developer/Non-Supervisory	Senior Applications Developer/Supervisory	Applications Development Specialist	Applications Development Manager
TITLE CODE:	V01103	V01104	V01105	V01105	V01106	V01107
FLSA STATUS:	Non-Exempt	Non-Exempt	Exempt	Exempt	Exempt	Exempt
ENTRY	Associate's degree from an accredited institution.	Not Available	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	$1,757.00	--	--	--	--	--
Range,Step	--	--	--	--	--	--
INTERMEDIATE	Associate's degree from an accredited institution and one year of experience in KSAs relevant to successful performance as an Associated Applications Developer.	Bachelor's degree from an accredited institution and two years of information technology experience with emphasis in applications development and support.	Bachelor's degree from an accredited institution and five years of information technology experience with emphasis in applications development and support.	Bachelor's degree from an accredited institution and five years of information technology experience with emphasis in applications development and support.	Not Available	Not Available
Salary (Semi-Monthly)	$1,986.00	$2,647.00	$3,681.00	$3,179.00	--	--
Range,Step	--	--	--	--	--	--
PROFICIENT	Associate's degree from an accredited institution and two years of experience in KSAs relevant to successful performance as an Associated Applications Developer.	Bachelor's degree from an accredited institution and three years of information technology experience with emphasis in applications development and support.	Not Available	Bachelor's degree from an accredited institution and two years of experience in KSAs relevant to successful performance as a Senior Applications Deveoper/Supervisory.	Bachelor's degree from an accredited institution and seven years of information technology experience with emphasis in applications development and support.	Bachelor's degree from an accredited institution and ten years of information technology experience with emphasis in applications development and support.
Salary (Semi-Monthly)	$2,343.00	$3,053.00	--	$3,848.00	$3,848.00	Salary Commensurate With Experience
Range,Step	--	--	--	--	--	--
ADVANCED	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	--	--	--	--	--	--
Range,Step	--	--	--	--	--	--
EXPERT	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	--	--	--	--	--	--
Range,Step	--	--	--	--	--	--

Missouri State Highway Patrol Classification and Compensation Plan Reference Information

EFFECTIVE: 02/01/2025 **OCCUPATION: INFORMATION TECHNOLOGY**
LAST REVIEW: 02/01/2025 **JOB FAMILY: DATA MANAGEMENT**

CLASSIFICATION:	Data Technician	Data Analys	Data Specialist/Non-Supervisory	Data Specialist/Supervisory	Senior Data Specialist	Data Manager
TITLE CODE:	V01108	V01109	V01110	V01110	V01111	V01112
FLSA STATUS:	Non-Exempt	Non-Exempt	Exempt	Exempt	Exempt	Exempt
ENTRY	Associate's degree from an accredited institution.	Not Available	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	$1,757.00	--	--	--	--	--
Range,Step	--	--	--	--	--	--
INTERMEDIATE	Associate's degree from an accredited institution and one year of experience in KSAs relevant to successful performance as an Data Technician.	Bachelor's degree from an accredited institution and two years of information technology experience with emphasis in data management or data integration.	Bachelor's degree from an accredited institution and five years of information technology experience with emphasis in in data management or data integration.	Bachelor's degree from an accredited institution and five years of information technology experience with emphasis in in data management or data integration.	Not Available	Not Available
Salary (Semi-Monthly)	$1,986.00	$2,647.00	$3,681.00	$3,179.00	--	--
Range,Step	--	--	--	--	--	--
PROFICIENT	Associate's degree from an accredited institution and two years of experience in KSAs relevant to successful performance as an Data Technician.	Bachelor's degree from an accredited institution and three years of information technology experience with emphasis in in data management or data integration.	Not Available	Bachelor's degree from an accredited institution and two years of experience in KSAs relevant to successful performance as a Data Specialist/Supervisory.	Bachelor's degree from an accredited institution and seven years of information technology experience with emphasis in in data management or data integration.	Bachelor's degree from an accredited institution and ten years of information technology experience with emphasis in in data management or data integration.
Salary (Semi-Monthly)	$2,343.00	$3,053.00	--	$3,848.00	$3,848.00	Salary Commensurate With Experience
Range,Step	--	--	--	--	--	--
ADVANCED	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	--	--	--	--	--	--
Range,Step	--	--	--	--	--	--
EXPERT	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	--	--	--	--	--	--
Range,Step	--	--	--	--	--	--

Missouri State Highway Patrol Classification and Compensation Plan Reference Information

EFFECTIVE: 02/01/2025   **OCCUPATION: INFORMATION TECHNOLOGY**
LAST REVIEW: 02/01/2025   **JOB FAMILY: ENTERPRISE ARCHITECTURE**

CLASSIFICATION:	Enterprise Architect	Senior Enterprise Architect
TITLE CODE:	V01113	V01114
FLSA STATUS:	Exempt	Exempt
ENTRY	Not Available	Not Available
Salary (Semi-Monthly)	--	--
Range,Step	--	--
INTERMEDIATE	Not Available	Not Available
Salary (Semi-Monthly)	--	--
Range,Step	--	--
PROFICIENT	Bachelor's degree from an accredited institution and eight years of multi-functional IT experience.	Bachelor's degree from an accredited institution and twelve years of multi-functional IT experience.
Salary (Semi-Monthly)	**$3,848.00**	**Salary Commensurate With Experience**
Range,Step	--	--
ADVANCED	Not Available	Not Available
Salary (Semi-Monthly)	--	--
Range,Step	--	--
EXPERT	Not Available	Not Available
Salary (Semi-Monthly)	--	--
Range,Step	--	--

Missouri State Highway Patrol Classification and Compensation Plan Reference Information

EFFECTIVE: 02/01/2025　　　**OCCUPATION: INFORMATION TECHNOLOGY**
LAST REVIEW: 02/01/2025　　 **JOB FAMILY: GEOGRAPHIC INFORMATION SYSTEMS**

CLASSIFICATION:	Geographic Information Systems (GIS) Technician	Geographic Information Systems (GIS) Specialist	Geographic Information Systems (GIS) Developer	Geographic Information Systems (GIS) Supervisor	Geographic Information Systems (GIS) Manager
TITLE CODE:	V01115	V01116	V01117	V01118	V01119
FLSA STATUS:	Non-Exempt	Non-Exempt	Exempt	Exempt	Exempt
ENTRY	Associate's degree from an accredited institution.	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	$1,757.00	--	--	--	--
Range,Step	--	--	--	--	--
INTERMEDIATE	Associate's degree from an accredited institution and one year of experience in KSAs relevant to successful performance as a Geographic Information Systems (GIS) Developer.	Bachelor's degree from an accredited institution and two years of geographic information systems experience.	Bachelor's degree from an accredited institution and four years of geographic information systems experience.	Bachelor's degree from an accredited institution and six years of geographic information systems experience.	Not Available
Salary (Semi-Monthly)	$1,986.00	$2,647.00	$3,681.00	$3,179.00	--
Range,Step	--	--	--	--	--
PROFICIENT	Associate's degree from an accredited institution and two years of experience in KSAs relevant to successful performance as a Geographic Information Systems (GIS) Developer.	Bachelor's degree from an accredited institution and three years of geographic information systems experience.	Not Available	Bachelor's degree from an accredited institution and two years of experience in KSAs relevant to successful performance as a Geographic Information Systems (GIS) Supervisor.	Bachelor's degree from an accredited institution and ten years of geographic information systems experience.
Salary (Semi-Monthly)	$2,343.00	$3,053.00	--	$3,848.00	Salary Commensurate With Experience
Range,Step	--	--	--	--	--
ADVANCED	Not Available	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	--	--	--	--	--
Range,Step	--	--	--	--	--
EXPERT	Not Available	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	--	--	--	--	--
Range,Step	--	--	--	--	--

Missouri State Highway Patrol Classification and Compensation Plan Reference Information

EFFECTIVE: 02/01/2025　　**OCCUPATION: INFORMATION TECHNOLOGY**
LAST REVIEW: 02/01/2025　**JOB FAMILY: IT MANAGEMENT**

CLASSIFICATION:	Director of Strategy and Planning - Level 1	Director of Strategy and Planning - Level 2	Director of Strategy and Planning - Level 3	Director of Strategy and Planning - Level 4
TITLE CODE:	V01120	V01120	V01120	V01120
FLSA STATUS:	Exempt	Exempt	Exempt	Exempt
ENTRY	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	--	--	--	--
Range,Step	--	--	--	--
INTERMEDIATE	Bachelor's degree from an accredited institution and four years of IT experience in multiple functions.	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	Salary Commensurate With Experience	--	--	--
Range,Step	--	--	--	--
PROFICIENT	Not Available	Bachelor's degree from an accredited institution and seven years of IT experience in multiple functions.	Bachelor's degree from an accredited institution and ten years of IT experience in multiple functions and IT leadership roles.	Bachelor's degree from an accredited institution and ten years of IT experience in multiple functions and IT leadership roles.
Salary (Semi-Monthly)	--	Salary Commensurate With Experience	Salary Commensurate With Experience	Salary Commensurate With Experience
Range,Step	--	--	--	--
ADVANCED	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	--	--	--	--
Range,Step	--	--	--	--
EXPERT	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	--	--	--	--
Range,Step	--	--	--	--

Missouri State Highway Patrol Classification and Compensation Plan Reference Information

EFFECTIVE: 02/01/2025　　OCCUPATION: INFORMATION TECHNOLOGY
LAST REVIEW: 02/01/2025　　JOB FAMILY: IT PROJECT MANAGEMENT

CLASSIFICATION:	Business Analyst	Senior Business Analyst	Project Manager	Project Manager Director
TITLE CODE:	V01121	V01122	V01123	V01124
FLSA STATUS:	Non-Exempt	Exempt	Exempt	Exempt
ENTRY	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	--	--	--	--
Range,Step	--	--	--	--
INTERMEDIATE	Associate's degree from an accredited institution.	Bachelor's degree from an accredited institution and six years of relevant IT experience.	Not Available	Not Available
Salary (Semi-Monthly)	$1,757.00	$3,053.00	--	--
Range,Step	--	--	--	--
PROFICIENT	Associate's degree from an accredited institution and one year of experience in KSAs relevant to successful performance as an Business Analyst.	Bachelor's degree from an accredited institution and two years of experience in KSAs relevant to successful performance as a Senior Business Analyst.	Bachelor's degree from an accredited institution and seven years of relevant IT experience.	Bachelor's degree from an accredited institution and ten years of relevant IT experience.
Salary (Semi-Monthly)	$1,986.00	$3,681.00	$4,016.00	Salary Commensurate With Experience
Range,Step	--	--	--	--
ADVANCED	Associate's degree from an accredited institution and two years of experience in KSAs relevant to successful performance as an Business Analyst.	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	$2,343.00	--	--	--
Range,Step	--	--	--	--
EXPERT	Associate's degree from an accredited institution and three years of experience in KSAs relevant to successful performance as an Business Analyst.	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	$2,647.00	--	--	--
Range,Step	--	--	--	--

Missouri State Highway Patrol Classification and Compensation Plan Reference Information

EFFECTIVE: 02/01/2025 **OCCUPATION: INFORMATION TECHNOLOGY**
LAST REVIEW: 02/01/2025 **JOB FAMILY: NETWORK INFRASTRUCTURE**

CLASSIFICATION:	Network Infrastructure Technician	Network Infrastructure Specialist	Network Infrastructure Architect	Network Infrastructure Supervisor	Network Infrastructure Manager
TITLE CODE:	V01125	V01126	V01127	V01128	V01129
FLSA STATUS:	Non-Exempt	Exempt	Exempt	Exempt	Exempt
ENTRY	Associate's degree from an accredited institution.	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	$1,757.00	--	--	--	--
Range,Step	--	--	--	--	--
INTERMEDIATE	Associate's degree from an accredited institution and one year of experience in KSAs relevant to successful performance as a Network Infrastructure Technician.	Bachelor's degree from an accredited institution and three years of relevant IT experience.	Not Available	Bachelor's degree from an accredited institution and five years of relevant IT experience.	Not Available
Salary (Semi-Monthly)	$1,986.00	$3,053.00	--	$3,179.00	--
Range,Step	--	--	--	--	--
PROFICIENT	Associate's degree from an accredited institution and two years of experience in KSAs relevant to successful performance as a Network Infrastructure Technician.	Bachelor's degree from an accredited institution and two years of experience in KSAs relevant to successful performance as a Network Infrastructure Specialist.	Bachelor's degree from an accredited institution and five years of relevant IT experience.	Bachelor's degree from an accredited institution and two years of experience in KSAs relevant to successful performance as a Network Infrastructure Supervisor.	Bachelor's degree from an accredited institution and eight years of relevant IT experience.
Salary (Semi-Monthly)	$2,343.00	$3,681.00	$3,848.00	$3,848.00	Salary Commensurate With Experience
Range,Step	--	--	--	--	--
ADVANCED	Associate's degree from an accredited institution and three years of experience in KSAs relevant to successful performance as a Network Infrastructure Technician.	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	$2,647.00	--	--	--	--
Range,Step	--	--	--	--	--
EXPERT	Not Available	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	--	--	--	--	--
Range,Step	--	--	--	--	--

Missouri State Highway Patrol Classification and Compensation Plan Reference Information

EFFECTIVE: 02/01/2025   **OCCUPATION: INFORMATION TECHNOLOGY**
LAST REVIEW: 02/01/2025   **JOB FAMILY: NETWORK OPERATIONS**

CLASSIFICATION:	Associate Network Operations Technician	Network Operations Technician	Network Operations Supervisor	Network Operations Manager
TITLE CODE:	V01130	V01131	V01132	V01133
FLSA STATUS:	Non-Exempt	Non-Exempt	Non-Exempt	Exempt
ENTRY	High school diploma or equivalent.	Associate's degree from an accredited institution.	Not Available	Not Available
Salary (Semi-Monthly)	$1,460.00	$1,757.00	--	--
Range,Step	--	--	--	--
INTERMEDIATE	High school diploma or equivalent and two years of experience in KSAs relevant to successful performance as an Associate Network Operations Technician.	Associate's degree from an accredited institution and one year of experience in KSAs relevant to successful performance as a Network Operations Technician.	Not Available	Not Available
Salary (Semi-Monthly)	$1,588.00	$1,986.00	--	--
Range,Step	--	--	--	--
PROFICIENT	Not Available	Associate's degree from an accredited institution and two years of experience in KSAs relevant to successful performance as a Network Operations Technician.	Bachelor's degree from an accredited institution and five years of relevant IT experience.	Bachelor's degree from an accredited institution and seven years of relevant IT experience.
Salary (Semi-Monthly)	--	$2,343.00	$3,179.00	Salary Commensurate With Experience
Range,Step	--	--	--	--
ADVANCED	Not Available	Associate's degree from an accredited institution and three years of experience in KSAs relevant to successful performance as a Network Operations Technician.	Bachelor's degree from an accredited institution and two years of experience in KSAs relevant to successful performance as a Network Operations Supervisor.	Not Available
Salary (Semi-Monthly)	--	$2,647.00	$3,848.00	--
Range,Step	--	--	--	--
EXPERT	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	--	--	--	--
Range,Step	--	--	--	--

Missouri State Highway Patrol Classification and Compensation Plan Reference Information

EFFECTIVE: 02/01/2025 **OCCUPATION: INFORMATION TECHNOLOGY**
LAST REVIEW: 02/01/2025 **JOB FAMILY: QUALITY ASSURANCE/QUALITY CONTROL**

CLASSIFICATION:	Quality Control Technician	Quality Control Specialist	Quality Control Coordinator/Non-Supervisory	Quality Control Coordinator/Supervisory	Quality Control Manager
TITLE CODE:	V01134	V01135	V01136	V01136	V01137
FLSA STATUS:	Non-Exempt	Non-Exempt	Exempt	Exempt	Exempt
ENTRY	Associate's degree from an accredited institution.	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	$1,757.00	--	--	--	--
Range,Step	--	--	--	--	--
INTERMEDIATE	Associate's degree from an accredited institution and one year of experience in KSAs relevant to successful performance as a Quality Control Technician.	Bachelor's degree from an accredited institution and three years of IT experience with emphasis in quality assurance, control, and testing.	Not Available	Bachelor's degree from an accredited institution and five years of IT experience with emphasis in quality assurance, control, and testing.	Not Available
Salary (Semi-Monthly)	$1,986.00	$3,053.00	--	$3,179.00	--
Range,Step	--	--	--	--	--
PROFICIENT	Associate's degree from an accredited institution and two years of experience in KSAs relevant to successful performance as a Quality Control Technician.	Bachelor's degree from an accredited institution and two years of experience in KSAs relevant to successful performance as a Quality Control Specialist.	Bachelor's degree from an accredited institution and five years of IT experience with emphasis in quality assurance, control, and testing.	Bachelor's degree from an accredited institution and two years of experience in KSAs relevant to successful performance as a Quality Control Coordinator/Supervisory.	Bachelor's degree from an accredited institution and sseven years of IT experience with emphasis in quality assurance, control, and testing.
Salary (Semi-Monthly)	$2,343.00	$3,681.00	$3,848.00	$3,848.00	**Salary Commensurate With Experience**
Range,Step	--	--	--	--	--
ADVANCED	Associate's degree from an accredited institution and three years of experience in KSAs relevant to successful performance as a Quality Control Technician.	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	$2,647.00	--	--	--	--
Range,Step	--	--	--	--	--
EXPERT	Not Available	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	--	--	--	--	--
Range,Step	--	--	--	--	--

Missouri State Highway Patrol Classification and Compensation Plan Reference Information

EFFECTIVE: 02/01/2025   **OCCUPATION: INFORMATION TECHNOLOGY**
LAST REVIEW: 02/01/2025   **JOB FAMILY: SECURITY AND COMPLIANCE**

CLASSIFICATION:	Cybersecurity Technician	Cybersecurity Analyst	Cybersecurity Specialist	Senior Cybersecurity Specialist/Non-Supervisory	Senior Cybersecurity Specialist/Supervisory	Cybersecurity Manager
TITLE CODE:	V01138	V01139	V01140	V01141	V01141	V01142
FLSA STATUS:	Non-Exempt	Non-Exempt	Exempt	Exempt	Exempt	Exempt
ENTRY	Associate's degree from an accredited institution.	Not Available	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	$1,757.00	--	--	--	--	--
Range,Step	--	--	--	--	--	--
INTERMEDIATE	Associate's degree from an accredited institution and one year of experience in KSAs relevant to successful performance as a Cybersecurity Technician.	Bachelor's degree from an accredited institution and three years of IT experience with emphasis in security and compliance.	Bachelor's degree from an accredited institution and five years of IT experience with emphasis in security and compliance.	Not Available	Bachelor's degree from an accredited institution and five years of IT experience with emphasis in security and compliance.	Not Available
Salary (Semi-Monthly)	$1,986.00	$2,647.00	$3,681.00	--	$3,179.00	--
Range,Step	--	--	--	--	--	--
PROFICIENT	Associate's degree from an accredited institution and two years of experience in KSAs relevant to successful performance as a Cybersecurity Technician.	Bachelor's degree from an accredited institution and two years of experience in KSAs relevant to successful performance as a Cybersecurity Analyst.	Not Available	Bachelor's degree from an accredited institution and five years of IT experience with emphasis in security and compliance.	Bachelor's degree from an accredited institution and two years of experience in KSAs relevant to successful performance as a Senior Cybersecurity Specialist/Supervisory.	Bachelor's degree from an accredited institution and seven years of IT experience with emphasis in security and compliance.
Salary (Semi-Monthly)	$2,343.00	$3,053.00	--	$3,848.00	$3,848.00	Salary Commensurate With Experience
Range,Step	--	--	--	--	--	--
ADVANCED	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	--	--	--	--	--	--
Range,Step	--	--	--	--	--	--
EXPERT	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	--	--	--	--	--	--
Range,Step	--	--	--	--	--	--

Missouri State Highway Patrol Classification and Compensation Plan Reference Information

EFFECTIVE: 02/01/2025   OCCUPATION: INFORMATION TECHNOLOGY
LAST REVIEW: 02/01/2025   JOB FAMILY: SYSTEM ADMINISTRATION

CLASSIFICATION:	Systems Administration Technician	Systems Administration Specialist	Senior Systems Administration Specialist/Non-Supervisory	Senior Systems Administration Specialist/Supervisory	Systems Administrator	Senior Systems Administrator
TITLE CODE:	V01143	V01144	V01145	V01145	V01146	V01147
FLSA STATUS:	Non-Exempt	Non-Exempt	Exempt	Exempt	Exempt	Exempt
ENTRY	Associate's degree from an accredited institution.	Not Available	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	$1,757.00	--	--	--	--	--
Range,Step	--	--	--	--	--	--
INTERMEDIATE	Associate's degree from an accredited institution and one year of experience in KSAs relevant to successful performance as a Systmes Administration Technician.	Bachelor's degree from an accredited institution and three years of IT experience with emphasis in system administration and operating systems.	Not Available	Bachelor's degree from an accredited institution and five years of IT experience with emphasis in system administration and operating systems.	Not Available	Not Available
Salary (Semi-Monthly)	$1,986.00	$2,647.00	--	$3,179.00	--	--
Range,Step	--	--	--	--	--	--
PROFICIENT	Associate's degree from an accredited institution and two years of experience in KSAs relevant to successful performance as a Systems Administration Technician.	Bachelor's degree from an accredited institution and two years of experience in KSAs relevant to successful performance as a Systems Administration Specialist.	Bachelor's degree from an accredited institution and five years of IT experience with emphasis in system administration and operating systems.	Bachelor's degree from an accredited institution and two years of experience in KSAs relevant to successful performance as a Senior Systems Administration Specialist/Supervisory.	Bachelor's degree from an accredited institution and seven years of IT experience with emphasis in system administration and operating systems.	Bachelor's degree from an accredited institution and ten years of IT experience with emphasis in system administration and operating systems.
Salary (Semi-Monthly)	$2,343.00	$3,053.00	$3,681.00	$3,848.00	$3,848.00	Salary Commensurate With Experience
Range,Step	--	--	--	--	--	--
ADVANCED	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	--	--	--	--	--	--
Range,Step	--	--	--	--	--	--
EXPERT	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	--	--	--	--	--	--
Range,Step	--	--	--	--	--	--

Missouri State Highway Patrol Classification and Compensation Plan Reference Information

EFFECTIVE: 02/01/2025   **OCCUPATION: INFORMATION TECHNOLOGY**
LAST REVIEW: 02/01/2025   **JOB FAMILY: TECHNICAL SUPPORT**

CLASSIFICATION:	Client Support Technician	Senior Client Support Technician	Client Support Professional/Non-Supervisory	Client Support Professional/Supervisory	Client Support Manager
TITLE CODE:	V01148	V01149	V01150	V01150	V01151
FLSA STATUS:	Non-Exempt	Non-Exempt	Exempt	Exempt	Exempt
ENTRY	Associate's degree from an accredited institution.	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	$1,757.00	--	--	--	--
Range,Step	--	--	--	--	--
INTERMEDIATE	Associate's degree from an accredited institution and one year of experience in KSAs relevant to successful performance as a Client Support Professional.	Associate's degree from an accredited institution and two years of information technology support experience.	Not Available	Bachelor's degree from an accredited institution and two years of experience in an information technology support environment.	Not Available
Salary (Semi-Monthly)	$1,986.00	$2,647.00	--	$3,179.00	--
Range,Step	--	--	--	--	--
PROFICIENT	Associate's degree from an accredited institution and two years of experience in KSAs relevant to successful performance as a Client Support Professional.	Associate's degree from an accredited institution and two years of experience in KSAs relevant to successful performance as a Senior Client Support Technician.	Bachelor's degree from an accredited institution and two years of experience in an information technology support environment.	Bachelor's degree from an accredited institution and two years of experience in KSAs relevant to successful performance as a Client Support Professional/Supervisory.	Bachelor's degree from an accredited institution and five years of experience in an information technology support environment..
Salary (Semi-Monthly)	$2,343.00	$3,053.00	$3,681.00	$3,848.00	**Salary Commensurate With Experience**
Range,Step	--	--	--	--	--
ADVANCED	Not Available	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	--	--	--	--	--
Range,Step	--	--	--	--	--
EXPERT	Not Available	Not Available	Not Available	Not Available	Not Available
Salary (Semi-Monthly)	--	--	--	--	--
Range,Step	--	--	--	--	--